



ST. ELIZABETH | COLEMAN
PREGNANCY & ADOPTION SERVICES

2500 Churchman Avenue • Indianapolis, IN 46203
(317) 787-3412 • GivingBirthToHope.org

HANDS OF HOPE



Dear Friends of St. Elizabeth|Coleman,

I am reminded each day how blessed we are to have such amazing partners, like you, who allow us to carry out this ministry of comforting the those in need, the poor and vulnerable among us. In this annual report, you will read about the positive impact you are having through St. Elizabeth|Coleman. Women, children and families enter our office doors often under desperate circumstances with stress visibly written on their faces. Some women are afraid, uncertain where to turn. Others are exhausted and are unaware of their options. Because of your generosity, we

are able to provide them with the diapers, clothing, counseling, support and comfort they need to feel and experience hope.

As we offer *Hands of Hope* to these individuals, we are even able to restore their smiles. In these moments, we remember why our work is so important. Throughout this annual report, you will read stories about changed lives through the services received from St. Elizabeth|Coleman. All these successes were made possible because of your support. We want you to know the depth of gratitude felt by these children,

women and families, and experience the joy associated with making a difference in their lives. Thank you for continuing to help St. Elizabeth|Coleman provide help and create hope throughout central Indiana.

Many Blessings,

David J. Bethuram, MA, M.Min., CFLE
Agency Director,
Catholic Charities in Indianapolis

MISSION STATEMENT

St. Elizabeth|Coleman Pregnancy and Adoption Services, rooted in Catholic tradition, believes that every child has a right to a healthy, loving family. We provide life-long services to empower women and families of all faiths by offering support, compassion and professional guidance.

IN THE PAST YEAR (2014-2015)

Our services benefited more than 5,500 people both directly or indirectly.

Pregnancy and Adoption Counseling: 194 birthparents served

Professional counselors provide services to birthparents considering parenting or adoption placement and offer life-long post-placement counseling. At St. Elizabeth|Coleman, educating parents on the realities and resources needed to raise a child and be a good parent, and placing the child into the loving home of an adoptive couple are the true choices discussed. In addition, birthmother and single parent support groups help mothers develop their parenting skills.

Pregnancy and Adoption Outreach: 526 individuals served

Birthparents that choose to parent their child are connected with the community resources that support self-sufficiency. As good parenting often requires a network of support, we made 2,268 referrals to additional community resources and provided other types of assistance with basic needs for mother and child. We recognize that our services will never provide all that a good parent needs, so we work diligently to develop creative community partnerships to meet their needs.

Adoption Awareness and Education: 2,063 individuals

We believe every child has the right to a healthy, loving family and our services reflect our commitment to professional resources needed to meet that goal. We make presentations to numerous groups to educate women and men on the power of adoption. We follow up with the attendees at each presentation and track how new clients learned about us.

SEC ON THE WEB & FACEBOOK

To stay up-to-date on all the good work and happenings at St. Elizabeth|Coleman, visit us online at givingbirthtohope.org to sign up for our e-newsletters and join us on Facebook.

Adoption Placement Preparation: 88 individuals (Completed Adoptions: 13 placements)

A significant part of the adoption process is to prepare couples for their new roles as adoptive families. We follow Indiana requirements to screen potential parents and offer educational classes to prepare them to be good, informed parents.

We recognize that all those involved in an adoption—birthparents, adoptive couples and the adopted child—need lifetime guidance in navigating through the process. Our professional, compassionate staff is dedicated to walking every step with each of the persons involved throughout their lifetimes.

Adoption Searches: 376 search inquiries of which 39 searches completed

While the State of Indiana keeps a record of all adoptions and information about birth parents and adopted children, both groups must register with the state to agree to release that information. For adoptions that took place through St. Elizabeth|Coleman, our search specialist can facilitate the exchange of information from our records and be present throughout the reunion process.

Support Groups – 60 women and children served

The agency provided two support groups. One is a monthly educational support group for mothers of young children on topics relating to parenting. The women are provided emotional support and gain encouragement and support from each other. Topics include: budgeting, child care, discipline, child development, continuing their education, domestic violence, child abuse prevention, home safety and nutrition.

The other support group is designed to give birthmothers a safe place to get acquainted, feel supported and share their story (when she is ready) with other women who have been through the same journey.

ADVISORY COUNCIL MEMBERS 2014-2015

Ann Clute
Karen Ferrara
Marc Guess
Emily Loehr
Patricia McKay

Ex-Officio Members

David Bethuram, *Agency Director*
Renee Hummel, *Director of Adoptions*
Priscilla Kamrath, *Director of Community Relations*
Valerie Sperka, *Director of Special Events*

ST. ELIZABETH | COLEMAN STAFF

David Bethuram
Agency Director Catholic Charities
Indianapolis & St. Elizabeth | Coleman

Renee Hummel
Director of Adoption Services

Priscilla Kamrath
Director of Community Relations

Jennifer Bigelow
International Adoption Specialist

Katrina Carlisle
Search & Reunion Specialist

John DiCicco
Facilities Manager

Cheryl Garlinger
Birthmother Counselor

Carole McAtee
Finance & Donations Assistant

Nadja Radtke
Birthmother Counselor

Stephanie Ralich
Assistant to International Program

Christine Higginbotham
Administrative Assistant

2014-2015 PERFORMANCE AND QUALITY IMPROVEMENT REPORT

St. Elizabeth|Coleman, an agency of Catholic Charities in Indianapolis, values service quality by promoting strong performance, program goals, and positive outcomes for those whom we serve. The agency sets forth performance expectations each year for operations, program results and client outcomes, which are linked to the overall agency strategic plan. The priorities set by the strategic plan include stewardship, potential services (unmet community needs/expansion of services), community outreach, organizational leadership, staffing, diversity and effective/assessable services.

St. Elizabeth|Coleman achieved desired thresholds in 90% of chosen strategic priority for 2014-2015, including:

- 100% of clients attending one of the agency support groups were highly satisfied by the content and support received during the sessions.
- 100% of the clients increased skills regarding pregnancy, parenting and adoption and demonstrated better decision-making skills.
- 6.2% increased search requests.
- 78 individuals received post adoption grief and loss counseling.
- 166 families received case management services.
- 137 individuals participated in parenting education sessions.
- 464 households with small children received clothing and personal care items.
- 30 families received legal assistance in family-type cases and 93 individuals attended education presentations about family law.

Client Satisfaction Results

- 98% of the clients surveyed were either very satisfied or satisfied with the overall care and concern they initially received by the staff and had been contacted in a timely manner.
- 98% of the clients surveyed felt safe in the Catholic Charities environment.
- 95% of the clients surveyed indicated they received valuable services or information that improved their life situation.
- 98% of the clients surveyed were very satisfied or satisfied with their overall experience with the services provided to them by the agency.
- 98% of the clients surveyed would recommend our services to a friend or family member.

Additional Demographics

<i>Gender</i>		<i>County Residence</i>		<i>Age</i>	
Male	19%	Boone	1%	0-4	3%
Female	81%	Hamilton	8%	5	1%
		Hancock	1%	6-12	3%
		Hendricks	2%	13-18	1%
		Marion	78%	19-24	19%
		Morgan	1%	25-30	63%
		Other Counties	9%	40-54	8%
				55-64	1%
				65-74	1%

Race/Ethnicity

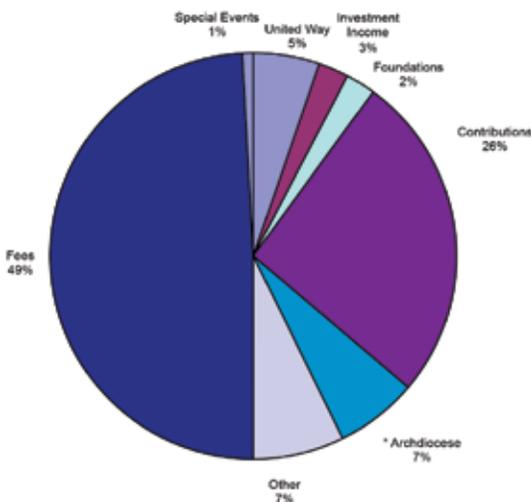
Caucasian	53%
African-American	31%
Hispanic (all races)	3%
Asian	1%
Bi-racial	12%

2014-2015 ST. ELIZABETH | COLEMAN OPERATING FUNDS

Fiscal Year Ended 6/30/15

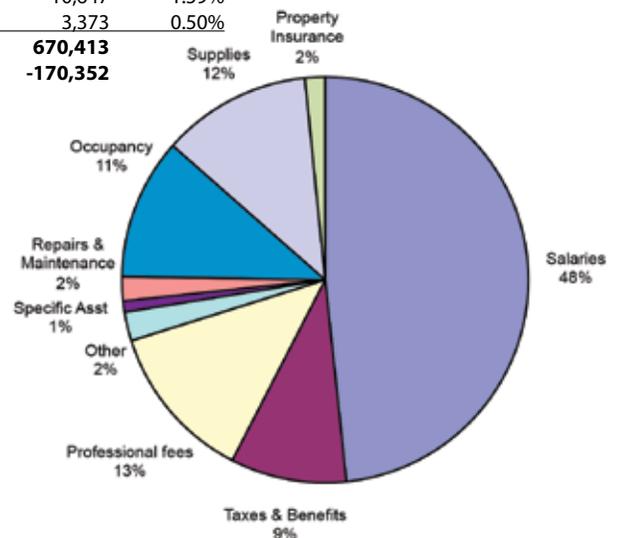
Revenues

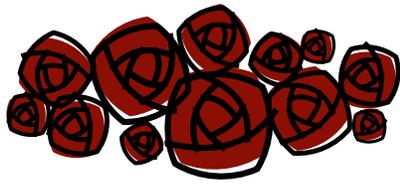
United Way	26,332	5.27%
Investment Income	12,060	2.41%
Foundations	11,834	2.37%
Contributions	130,788	26.15%
Archdiocese	32,731	6.55%
Other	36,248	7.25%
Fees	245,768	49.15%
Special Events	4,300	0.86%
Total Revenue	500,061	100.00%



Expenses

Salaries	322,419	48.09%
Taxes & Benefits	61,530	9.18%
Professional fees	84,001	12.53%
Other	15,375	2.29%
Specific Asst	5,842	0.87%
Repairs & Maintenance	12,902	1.92%
Occupancy	74,930	11.18%
Supplies	79,393	11.84%
Property Insurance	10,647	1.59%
Bad Debt	3,373	0.50%
Total Expense	670,413	
Net Profit (Loss)	-170,352	





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Services of Catholic Charities in Indianapolis



Community Partner



ARCHDIOCESE OF INDIANAPOLIS
The Church in Central and Southern Indiana

GIVING A LEGACY

Do you want to continue your legacy of giving to St. Elizabeth|Coleman for years to come? Including St. Elizabeth|Coleman in your planned giving can continue your ability to provide help, create hope and serve all in need in your community. Planned giving can be as simple as including a bequest provision in your will or naming St. Elizabeth|Coleman as a beneficiary of your retirement plan or life insurance policy. Planned giving is simple and offers many benefits:

- Choose when payments begin
- Design a personalized plan to benefit one or many beneficiaries
- Qualify for income tax deductions and favorable taxation of payments received

Planned giving ensures that your passion for giving is handled the way you want it to be – even after you're gone.

To learn more about how you can plan a legacy of giving, contact Deacon Ron Pirau, Director of Mission Advancement at 317-261-3379, or Joanna Feltz, Director of the Catholic Community Foundation at 317-236-1829.

Together, we can provide help, create hope and serve all for years to come!

MARK YOUR CALENDARS

Sunday, May 22, 2016

Walking for Dreams at the
Downtown Indy Canal

Sunday, June 26, 2016

Bob Coffman Memorial Golf Outing to benefit
St. Elizabeth|Coleman Pregnancy & Adoption
Services at Bluff Creek Golf Course

SERVING THE COMMUNITY IN NEED

**5,575 people between
July 1, 2014- June 30, 2015**

- *Full-Service Birthparent Services* – provides counseling to work through parenting or adoption services with ongoing post-placement counseling: Birthmother Support Group and Single Mother Support Group
- *Adoption Services* – provides home studies, adoption preparation and post-placement services for domestic and international adoptions as well as domestic adoption placement

- *Transracial/Transcultural Training* – workshop that prepares and educates adoptive couples on issues associated with adopting a child of another race or nationality
- *Adoption Search Services* – provides helpful and accurate information about the Indiana Adoption Registry to birthparents and adoptees as well as counseling and guidance when a birthparent or adoptee is interested in locating the other party
- *Donations Services* – provides mothers and families with basic needs for their infants and children as well as support group mothers with basic household items and infant and children necessities.

Catholic Charities
Providing Help. Creating Hope. Serving All.